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Information Services Today

An Introduction

Rowman & Littlefield **This book is an essential overview of what it means to be a library and information professional. Hirsh provides a broad overview of the transformation of libraries as information organizations, why these organizations are more important today than ever before, and the various career opportunities available for information professionals.**

Reference and Information Services

An Introduction

American Library Association **Search skills of today bear little resemblance to searches through print publications. Reference service has become much more complex than in the past, and is in a constant state of flux. Learning the skill sets of a worthy reference librarian can be challenging, unending, rewarding, and-- yes, fun.**

Introduction to Reference and Information Services in Today's School Library

Rowman & Littlefield **Students come to the school library every day with questions ranging from "How many people live in China?" to "I need to find out how the Sun began for my science paper." Helping students find the answers to their questions is one of the most important responsibilities school librarians have. In Introduction to Reference and Information Services in Today's School Library, one of America's premier school library educators covers the A-Z of both reference and information services for today's library. Everything from teaching students how to use sources to both in-person and virtual reference service is covered. A key feature of the text is an annotated bibliography of core print and electronic sources for elementary, middle, and high school collections. Yes, reference and information services are vital library functions in the digital age. Even students who appear to be tech savvy have trouble finding the right information efficiently - and knowing what to do with it. This book examines information needs and behaviors, and provides strategies for assessing and meeting the informational needs of the school community. The book also addresses the conditions for optimum service: physical access (including virtual access), effective interaction and collaboration, instructional design, and systematic planning. Newer issues such as embedded librarianship, curation, collective intelligence, and web 2.0 intellectual property are also addressed. This book introduces the entering professional, and updates practitioners, to current standards and useful strategies.**

Information Services Today

An Introduction

Rowman & Littlefield **This book demonstrates the ever-changing landscape of information services today and the need to re-evaluate curriculum, competency training, professional development, and lifelong learning in order to stay abreast of current trends and issues, and more significantly, remain competent to address the changing user needs of the information community.**

Managing and Adapting Library Information Services for Future Users

IGI Global **Information in today's modernized world has become much more attainable with the use of technology. A resource that has fallen victim to this are library services. What was once a staple of knowledge and communication has failed to keep pace with recent advancements in information service providers. Library practitioners need to learn how to manage change, build influence, and adapt their services to remain relevant within local communities. Libraries can continue to play a key role in future aspects of information provision, but proper research is a necessity. Managing and Adapting Library Information Services for Future Users is a collection of innovative research that encapsulates practices, concepts, ideas, and proposals that would chart pathways for libraries of all types to envision and understand how to thrive and remain relevant in the competitive information provision environment. It is expected to motivate librarians and information scientists to probe further into how libraries would better serve user communities of the 21st century who have options of accessing information from sources other than from libraries. While highlighting topics including artificial intelligence, human design thinking, and alternative finance, this book is ideally designed for librarians, information specialists, architects, data scientists, researchers, community development practitioners, policymakers, faculty members, and students seeking current research on emerging advancements in library optimization.**

Reference and Information Services

An Introduction

Libraries Unltd Incorporated **Updated to reflect the latest trends in reference services and the newest sources commonly used for reference work, this long-awaited book offers you a state-of-the-art view of the concepts, theories, and practicalities of reference work today. A host of specialists have contributed to the collection. This new edition includes more detailed discussion of a wider range of reference-related services including interlibrary loan, document delivery, and readers' advisory services. There is also increased attention to ethical issues and a stronger focus on user-centered services, both face-to-face and mediated by technology. In addition, the authors discuss Web sites of significant value to reference services and the impact of the Internet and World Wide Web on reference services.**

This carefully designed and readable text explains the essential theory and provides the practical knowledge necessary for an initial reference course. Its broad scope and organizational clarity will benefit students and practitioners.

Thought for Today

Positive Thoughts for a Peaceful Mind and Contented Life

More and more attention is being paid to diet and exercise these days. It's all about the importance of keeping the body healthy, and even the government supports this as it sees how neglect in these areas leads to more illness in the longer term, and higher costs in running the national health sector. Paradoxically, the more attention is being paid to the physical aspects of the human being, less time and attention seems to be paid to spiritual well being. With *Thought for Today* we have a ready made collection of 'meals for the mind' and a 'daily exercise plan' for thoughts. Using seven themes: Contentment, Peace, Love, Power, Knowledge, Purity, Mercy, this little book allows the reader to dip in depending on the mood of the moment. Within each chapter theme, there are 40 to 50 thoughts given in the form of directive statements on the attitudes and outlook we can usefully bring to situations. A welcome addition is at the beginning of each theme, we have a page that defines the quality and reminds us of why it is we aspire to develop it within us. Something that is useful when enthusiasm may wane a little, particularly when the demands of the day can mean we drift away from this alternative form of nourishment! Begin every day with a thought from this little book. If mornings are rushed, then let it live in your pocket or bag, - a well thumbed book (as this can become) is an indispensable friend.

Information Services to Diverse Populations: Developing Culturally Competent Library Professionals

ABC-CLIO Filling a gap in the existing library and information science literature, this book consolidates recent research and best practices to address the need for diversity and social justice in the training and education of LIS professionals. • Addresses perennially important and emerging hot topics in librarianship, such as diversity, cultural competence, and social responsibility • Updates the ongoing discussion on cultural competence and diversity with new concepts, such as critical race theory • Authored by an expert who actively teaches and conducts research in the subject areas of library instruction and information literacy as well as diversity and social justice in librarianship

LIST: Library and Information Services Today

An International Registry of Research and Innovation

Library 2.0

A Guide to Participatory Library Service

Information Today, Inc. Provides information on ways to implement the Library 2.0 service model to reach new library users and facilitate more user-drive services and technology.

Crash Course in Public Library Administration

Libraries Unltd Incorporated This book provides an approachable yet thorough introduction to the often complex field of public library administration.

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Library and Information Services Today

Library and Information Services Today

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How to Give Your Users the LIS Services They Want

Facet Publishing In these turbulent times, with the challenges of a constantly changing job market, shifting information-seeking behaviour and a vast array of new resources continually being produced, library and information services need to constantly keep one step, or more, ahead of their users. The benefits of analysing user behaviour are self-evident: better strategic planning, cost benefits and better use of budgets, better marketing, satisfied customers, satisfied management, and a library or information unit that is central to the needs of your parent organization. However, paradoxically, user needs and levels of expectation, including those of remote users, are often not fully explored. This accessible text goes back to the basics and investigates the following key issues: Why this book? Defining your users Understanding users: the what, why, where, when, how and who What is the current knowledge of user behaviour and needs: is it really predictable? Great expectations: how LIS professionals can manage and train users Using information about past user behaviour Making the most of knowing your users Keeping track of changes in what users want Tracking the future: electronic and social networking Future perfect? Readership: This book will help any library or information professional anywhere to take a fresh look at this important area and to tackle it in their organization, so as to ensure that their users will always obtain exactly what they want. Webmasters and knowledge managers will also find much to interest them.

The Politics of Risk Society

Institute for Public Policy Research This text explores the way we perceive risk and integrate change into our lives - insisting that these are the essential forces driving policy development today.

Managing and Adapting Library Information Services for Future Users

Information in today's modernized world has become much more attainable with the use of technology. A resource that has fallen victim to this are library services. What was once a staple of knowledge and communication has failed to keep pace with recent advancements in information service providers. Library practitioners need to learn how to manage change, build influence, and adapt their services to remain relevant within local communities. Libraries can continue to play a key role in future aspects of information provision, but proper research is a necessity. *Managing and Adapting Library Information Services for Future Users* is a collection of innovative research that encapsulates practices, concepts, ideas, and proposals that would chart pathways for libraries of all types to envision and understand how to thrive and remain relevant in the competitive information provision environment. It is expected to motivate librarians and information scientists to probe further into how libraries would better serve user communities of the 21st century who have options of accessing information from sources other than from libraries. While highlighting topics including artificial intelligence, human design thinking, and alternative finance, this book is ideally designed for librarians, information specialists, architects, data scientists, researchers, community development practitioners, policymakers, faculty members, and students seeking current research on emerging advancements in library optimization.

The Eagle and the Dragon

Globalization and European Dreams of Conquest in China and America in the Sixteenth Century

John Wiley & Sons In this important new book the renowned historian Serge Gruzinski returns to two episodes in the sixteenth century which mark a decisive stage in global history and show how China and Mexico experienced the expansion of Europe. In the early 1520s, Magellan set sail for Asia by the Western route, Cortes seized Mexico and some Portuguese based in Malacca dreamed of colonizing China. The Aztec Eagle was destroyed but the Chinese Dragon held strong and repelled the invaders - after first seizing their cannon. For the first time, people from three continents encountered one other, confronted one other and their lives became entangled. These events were of great interest to contemporaries and many people at the time grasped the magnitude of what was going on around them. The Iberians succeeded in America and failed in China. The New World became inseparable from the Europeans who were to conquer it, while the Celestial Empire became, for a long time to come, an unattainable goal. Gruzinski explores this encounter between civilizations that were different from one another but that already fascinated contemporaries, and he shows that our world today bears the mark of this distant age. For it was in the sixteenth century that human history began to be played out on a global stage. It was then that connections between different parts of the world began to accelerate, not only between Europe and the Americas but also between Europe and China. This is what is revealed by a global history of the sixteenth century, conceived as another way of reading the Renaissance, less Eurocentric and more in tune with our age.

Developing Library Collections for Today's Young Adults

Ensuring Inclusion and Access

Rowman & Littlefield Publishers In the five years since the first edition of *Developing Library Collections for Today's Young Adults* was published, numerous changes have taken place in the landscape of young adult literature and young adult library services. Informed by the professional activism—including the “We Need Diverse Books” (#wndb) movement—today's professionals recognize that library collections for young adults are incomplete if they fail to address and reflect a diversity of racial, ethnic, and cultural identities; gender identities; sexual orientations; and identities related to ability and disability. Contemporary librarians working to diversify their collections select material in a number of formats and must consider the accessibility of both old and new media as they select titles and resources. *Developing Library Collections for Today's Young Adults, Ensuring Inclusion and Access, Second Edition*, offers guidance to librarians confronted with an expanding universe of published material from which to select. With special emphasis on the principles of inclusion and accessibility, this new edition of *Developing Library Collections* includes guidelines for creating a young adult collection development policy, conducting a needs assessment, and evaluating and selecting print and nonprint material for the library's YA collection.

Reference and Information Services

A Reader for Today

Metuchen, N.J. : Scarecrow Press Nothing changes faster in today's libraries than reference services. The purpose of this collection of thirty articles is to help both the beginner and the experienced librarian keep up with that change through the explanations and points of view of leaders in the field. This volume, like the first two (1978 and 1982), brings together in a single, convenient place a representative view of today's reference and information services for students, teachers, and librarians. It can be used alone, or in conjunction with the author's fifth edition of *Introduction to Reference Work* (McGraw-Hill, 1986, 2 vols.). All of the pieces in this collection are cited in one of those two volumes.

Reference and Information Services in the 21st Century, Second Edition Revised

ALA Neal-Schuman This practical guide teaches failsafe methods for identifying important materials by matching specific types of questions to the best available sources, regardless of format. Information on more than 300 sources has been updated to provide you high quality information.

The Anarchist Cookbook

Lulu.com The *Anarchist Cookbook* will shock, it will disturb, it will provoke. It places in historical perspective an era when "Turn on, Burn down, Blow up" are revolutionary slogans of the day. Says the author "This book... is not written for the members of fringe political groups, such as the Weatherman, or The Minutemen. Those radical groups don't need this book. They already know everything that's in here. If the real people of America, the silent majority, are going to survive, they must educate themselves. That is the purpose of this book." In what the author considers a survival guide, there is explicit information on the uses and effects of drugs, ranging from pot to heroin to peanuts. There i detailed advice concerning electronics, sabotage, and surveillance, with data on everything from bugs to scramblers. There is a comprehensive chapter on natural, non-lethal, and lethal weapons, running the gamut from cattle prods to sub-machine guns to bows and arrows.

Radical Collections

Re-examining the Roots of Collections, Practices and Information Professions

Senate House Library Do archivists 'curate' history? And to what extent are our librarians the gatekeepers of knowledge? Libraries and archives have a long and rich history of compiling 'radical collections'- from Klanwatch Project in the States to the R. D. Laing Archive in Glasgow- but a re-examination of the information professions and all aspects of managing those collections is long overdue. This book is the result of a critical conference held at Senate House Library in 2017. The conference provided a space to debate the issues and ethics of collection development, management and promotion. This book brings together some key papers from those proceedings. It shines a light on pressing topical issues within library and information services (LIS)- to encompass selection, appraisal and accession, through to organisation and classification, and including promotion and use. Will libraries survive as victims of neoliberal marketization? Do we have a responsibility to collect and document 'white hate' in the era of Trump? And how can a predominantly white (96.7%) LIS workforce effectively collect and tell POC histories?

Globalization / Anti-Globalization

Beyond the Great Divide

Polity Table of Contents List of Figures and Tables Acknowledgements Introduction 1 The Demise of Globalization? : Current Controversies Part One - The Globalization Controversy 2 The Recon?guration of Political Power? 3 The Fate of National Culture 4 Global Insecurities: Military Threats and Environmental Catastrophe 5 A New World Economic Order? : Global Markets and State Power 6 The Great Divergence? Global Inequality and Development 7 (Mis)Managing the World? Part Two - Remaking Globalization 8 Beyond Globalization / Antiglobalization 9 World Orders, Ethical Foundations 10 The Contentious Politics of Globalization: Mapping Ideals and Theories 11 Reconstructing World Order: Towards Cosmopolitan Social Democracy 12 Testing Cosmopolitan Social Democracy; the challenge of 9/11 and global economic governance References Index.

Reference and Information Services

An Introduction

ABC-CLIO Reflecting the dramatic changes shaped by rapidly developing technologies over the past six years, this new fourth edition of "Reference and Information Services" takes the introduction to reference sources and services significantly beyond the content of the first three editions. In Part I, Concepts and Processes, chapters have been revised and updated to reflect new ideas and methods in the provision of reference service in an era when many users have access to the Web. In Part II, "Information Sources and Their Use," discussion of each source type has been updated to encompass key resources in print and on the Web, where an increasing number of freely available sources join those purchased or licensed by libraries. A number of new authors are contributors to this new edition, bringing to their chapters their experience as teachers of reference and as practitioners in different types of libraries. Discussions of services in Part I integrate digital reference as appropriate to each topic, such as how to conduct a reference interview online using instant messaging. Boxes interspersed in the text are used to present scenarios for discussion, to highlight key concepts, or to present excerpts from important documents. Discussions of sources in Part II place more emphasis on designing effective search strategies using both print and digital resources. The chapter on selection and evaluation of sources addresses the changing nature of reference collections and how to evaluate new types of sources. Each chapter concludes with an updated list of additional readings to guide further study. A new companion website will provide links to Web-accessible readings and resources as well as additional scenarios for discussion and example search strategies to supplement those presented in the text.

Foundations of Library Services

An Introduction for Support Staff

Rowman & Littlefield Publishers Trained library support staff play a critical role in assisting the user in locating and interpreting the resources available in libraries. To do so requires the knowledge and practice of library missions and roles in different types of libraries and the delivery of that information to an increasingly diverse clientele. The plethora of resources available today requires that support staff understand and implement the basic principles of information services as well as the responsibility and relationships among library departments and functional areas. Foundations of Library Services is both a text for professors who teach in library support staff programs and an introductory reference manual for support staff who work in libraries. As part of the Library Support Staff Series, this updated edition will guide the LSS to be able to: Understand the mission and role of the library in its community Be familiar with the ethics and values of the profession, including those of the Library Bill of Rights, the ALA Code of Ethics, freedom of information, confidentiality of library records and privacy issues Know the responsibility and relationships among library departments Practice the basic principles of circulation, including interlibrary loan; current cataloging and classification systems; and acquisitions and collection development policies. Understand how libraries are governed and funded within their organizations or government structures Realize the value of cooperation to enhance services Practice quality customer service Communicate and promote the library's values and services Recognize and respond to diversity in user needs

The White House Conference on Library and Information Services, Washington Convention Center, Washington, D.C., July 9-13, 1991

Foundations of Library and Information Science

Neal Schuman Pub Richard Rubin has written a completely revised and updated edition of the first textbook - and most widely-used - specifically written to cover the fundamentals of library and information science. Foundations is the most current teaching resource available, covering the practice of librarianship, the place of libraries in the broader information infrastructure, the development of information science, the growth of information technologies, information policy in libraries, intellectual organization of libraries, the mission of libraries from past to present, and ethical aspects and principles between information providers and clients. The various types of libraries (public, academic, school, and special libraries), their internal functions, and the major organizational issues they face are discussed. This second edition provides updates of many critical issues and also includes new topics - digital libraries and reference, information infrastructure, the Web, UCITA, Homeland Security, revised intellectual freedom policy statements, digital rights management, file sharing, MARC21, metadata, and much more - that are important to our profession. The extensive lists of selected readings have been thoroughly updated. Library and information science students and professionals will find the background and

concepts they need to meet today's - and tomorrow's - challenges in this new edition.

Encyclopedia of Information Science and Technology

IGI Global Snippet "This set of books represents a detailed compendium of authoritative, research-based entries that define the contemporary state of knowledge on technology"--Provided by publisher.

Innovation in Libraries and Information Services

Emerald Group Publishing This volume of *Advances in Library Administration and Organization* takes as its underpinning theme the whole subject of innovation in Library and Information Services. It considers the various types of innovation through case studies and exemplars both from within the LIS sector and other cognate industries and environments.

Managing Electronic Government Information in Libraries

Issues and Practices

ALA Editions Presents information on issues surrounding electronic government document collections, including such topics as cataloging, outreach methods for sharing resources, and keeping current with electronic government information.

Collection Development and Management for 21st Century Library Collections

An Introduction, Second Edition

American Library Association Packed with discussion questions, activities, suggested additional references, selected readings, and many other features that speak directly to students and library professionals, Gregory's *Collection Development and Management for 21st Century Library Collections* is a comprehensive handbook that also shares myriad insightful ideas and approaches valuable to experienced practitioners. This new second edition brings an already stellar text fully up to date, presenting top-to-bottom coverage of the impact of new technologies and developments on the discipline, including discussion of e-books, open access, globalization, self-publishing, and other trends; needs assessment, policies, and selection sources and processes; budgeting and fiscal management; collection assessment and evaluation; weeding, with special attention paid to electronic materials; collaborative collection development and resource sharing; marketing and outreach; self-censorship as a component of intellectual freedom, professional ethics, and other legal issues; diversity and ADA issues; preservation; and the future of the field. Additional features include updated vendor lists, samples of a needs assessment report, a collection development policy, an approval plan, and an electronic materials license.

A Field Guide to the Information Commons

Scarecrow Press Our sources of information, and the practices we use to find it, are in a period of rapid flux. Libraries must respond by selecting, acquiring, and making accessible a host of new information resources, developing innovative services, and building different types of spaces to support changing user behaviors and patterns of learning. *A Field Guide to the Information Commons* describes an emerging library service model that embodies all three spheres of response: new information resources, collaborative service programs, and redesigned staff and user spaces. Technology has enabled new forms of information-seeking behavior and scholarship, causing a renovation of libraries that revisits the idea of the "commons"—a public place that is free to be used by everyone. *A Field Guide to the Information Commons* describes the emergence, growth, and adoption of the concept of the information commons in libraries. This book includes a variety of contributed articles, and descriptive, structured entries for various information commons in libraries across the country and around the world.

The Second Media Age

John Wiley & Sons This book examines the implications of new communication technologies in the light of the most recent work in social and cultural theory and argues that new developments in electronic media, such as the Internet and Virtual Reality, justify the designation of a "second media age".

Liaison Engagement Success

A Practical Guide for Librarians

Rowman & Littlefield This book prepares academic liaison librarians for successful engagement whether they are new to the profession, new to liaison librarianship, or part of a transitioning organization.

Academic Librarianship Today

Rowman & Littlefield Intended for use by both librarians and students in LIS programs, *Academic Librarianship Today* is the most current, comprehensive overview of the field available today. Key features include: Each chapter was commissioned specifically for this new book, and the authors are highly regarded academic librarians or library school faculty— or both Cutting-edge topics such as open access, copyright, digital curation and preservation, emerging technologies, new roles for academic librarians, cooperative collection development and resource sharing, and patron-driven acquisitions are explored in depth Each chapter ends with thought-provoking questions for discussion and carefully constructed assignments that faculty can assign or adapt for their courses The book begins with Gilman's introduction, an overview that briefly synthesizes the contents of the contributors' chapters by highlighting major themes. The main part of the book is organized into three parts: *The Academic Library Landscape Today*, *Academic Librarians and Services Today*, and *Changing Priorities, New Directions*.

Toward a National Program for Library and Information Services

Goals for Action

The Green Book

Appraisal and Evaluation in Central Government : Treasury Guidance

Stationery Office This new edition incorporates revised guidance from H.M Treasury which is designed to promote efficient policy development and resource allocation across government through the use of a thorough, long-term and analytically robust approach to the appraisal and evaluation of public service projects before significant funds are committed. It is the first edition to have been aided by a consultation process in order to ensure the guidance is clearer and more closely tailored to suit the needs of users.

Library Science and Administration: Concepts, Methodologies, Tools, and Applications

Concepts, Methodologies, Tools, and Applications

IGI Global Effective administration of libraries is a crucial part of delivering library services to the public. To develop and implement best practices, librarians must be aware and informed of the recent advances in library administration. **Library Science and Administration: Concepts, Methodologies, Tools, and Applications** is a comprehensive reference source for the latest scholarly material on trends, techniques, and management of libraries and examines the benefits and challenges of library administration. Highlighting a range of pertinent topics such as digital libraries, information sciences, and academic libraries, this multi-volume book is ideally designed for academicians, researchers, practitioners, and librarians seeking current research on library science and administration.

Exhibits and Displays

A Practical Guide for Librarians

Rowman & Littlefield Publishers Exhibits and displays are booming and in demand at all types of libraries. From simple displays of books to full-scale museum-quality exhibitions, library exhibits can highlight collections that surprise visitors, tell stories, and engage audiences in innovative ways. Often, exhibits feature more than books—showcasing art, photographs, archival materials, multimedia elements, as well as hands-on activities. Stepping outside traditional walls, digital exhibits reach audiences beyond the circulation desk and pave another way for libraries to share information, promote resources, and even lead change in the community. Despite the growing interest, most library and information science (LIS) programs do not include exhibit development courses. It is not uncommon for librarians learn exhibit production on the job or through resources in the museum sector. Wearing many hats, librarians absorb exhibit work as part of community outreach initiatives, or take on exhibit duties as a general professional interest in the emerging field. **Exhibits & Displays** is a practical how-to guide that helps librarians unleash their library's potential to engage and wow visitors. The guide explains how to kick-start and grow an exhibit program through expert advice, insights from professional literature, and winning case studies that cover exhibition development from conceptual planning through de-installation packing and evaluation. **Exhibits & Display: A Practical Guide for Librarians** covers: · Pre-planning · Curation and content development · Project management · Graphic design and writing for readability · Preservation and collection care · Legal considerations and loan registration · Installation/de-installation and maintenance tips · Hands-on interactives and digital exhibits · Educational programming · Marketing · Audience evaluation · Supplemental examples and case studies Librarians in academic, public, school, and special libraries will benefit from **Exhibits & Displays: A Practical Guide for Librarians**. The book is also an excellent textbook for LIS courses covering exhibition development and outreach.

Teaching Reference Today

New Directions, Novel Approaches

Rowman & Littlefield Reference and Information Services, if it may still be referred to by this term, is an evolving outreach service in libraries. This is not only due to Google and the Internet, but also other technological advances afford users online access to a plethora of content, free and proprietary. This evolution has also caused a shift in the theories and practices (especially, core functions and values) of reference and information services as library schools seek greater alignment with practitioners and libraries on the forefront of these changes. As academics and practitioners work together to educate library students on the kinds of changes happening in reference and information services, they are rethinking their curriculum and assignments to incorporate real-world challenges adaptive to user needs. Likewise, libraries may work through their regional library consortia to plan professional development workshops or training sessions to teach new skills and methods of approach required for such changing services. Here's a tool for library school instructors, library students, professional development instructors, and current librarians poised to change, which specifically addresses the pedagogy of reference and information services in flux. It will help answer questions such as: How may we better educate a new and current generation of reference and information service professionals, given the challenges they will likely encounter? What kinds of assignments could be devised to better promote active learning in a transformative field like reference and information services? What new approaches or theories could be applied to assist library professionals in meeting the informational needs of users?